

## The Art of Effective Communication

Presentation Skills • Executive Coaching Team Building • Business Communication

Name	Qualifications	Experience	Program Delivery
Adrian Gardner English speaker	<ul> <li>HCIMA Diploma Hotel Management. (Degree equivalent) MHCIMA</li> <li>British Institute of Inn keeping Trainer Professional MBIITP</li> <li>TDLB Facilitating Group Learning</li> <li>Wine and Spirit Education trust Intermediate Certificate.</li> </ul>	<ul> <li>Company Director</li> <li>Senior Lecturer at Universities in UK, Sweden and Australia</li> <li>Hospitality and Tourism consultant, National Tourism Organization Malta</li> <li>Professional Business Advisor with Business Link UK, advising the SME sector on business marketing and human resource strategy</li> <li>Investor's in People accredited advisor</li> <li>8 Years experience in training In International Hospitality Management, Australia, Malta, Cyprus, Sweden, Middle East, and Asia</li> </ul>	<ul> <li>Marketing Tool Ki</li> <li>Financial Management</li> <li>Business Planning</li> <li>Customer Relation Management</li> <li>Train the Trainer</li> <li>Wine and Spirit Retail management</li> <li>Leadership and Motivation</li> <li>Cross Cultural Communication</li> <li>Food and Beverage Management</li> <li>Human Resource Management</li> <li>Management</li> <li>Management</li> <li>Coaching</li> </ul>

